



## **Mon Fire Management Ltd**

### **Quality Policy**

As a leading provider of Fire Safety Services, Mon Fire Management Ltd is committed to ensuring customer satisfaction with all aspects of its business operations.

We aim to deliver total customer satisfaction by meeting and exceeding the needs and requirements of interested parties in all areas of our business.

We recognise the importance of our staff, suppliers and contractors in the provision of high-quality services and we therefore committed to implementing and maintaining a Quality Management System certified to BS EN ISO 9001:2015.

In support of this we will:

- Understand and communicate the needs and requirements of our interested parties to all persons working for or on behalf of Mon Fire.
- Identify and manage the risks and opportunities arising from our business activities.
- Maintain a quality policy and quality objectives that are compatible with the context and strategic direction of the business.
- Identify and comply with relevant applicable compliance requirements.
- Ensure that all our business processes become the basis for continual improvement in quality performance.

This policy is subject to an Annual Review and is communicated publicly and to all persons, suppliers and contractors working for and on behalf of Mon Fire Management Ltd.